

# An IT Team Breathes Easier with Cloud Voice

## Challenge

Maconaquah's aging on-prem phone system, features, and equipment failed often and didn't always reboot. Each service call was painstakingly complicated and time consuming.

## Solution

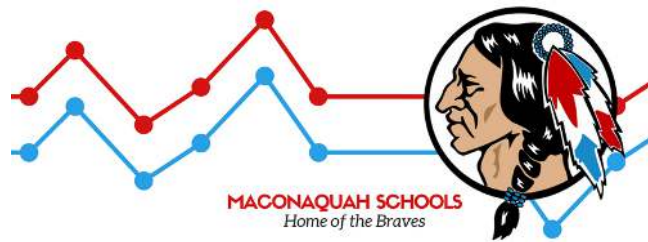


## Benefits

Access to advanced engineering is only a phone call away, so IT is no longer babysitting an unresponsive vendor.

## What's Next:

With such a positive experience with cloud voice and Internet from ENA by Zayo, Maconaquah modernized their network with cyber protection. Streamlined operations means that IT can focus on important new projects.



**"Moving to cloud voice was a great decision. The previous system was a pain to maintain, so this hosted platform has taken so many things off our plate as an IT team. The ease of the system is great — provisioning phones and updating them is a breeze. I can't say enough about the engineers we work with. Sometimes we forget about everything they do for us because everything just works — that's peace of mind."**

**- Chris Percival**

*Technology Director, Maconaquah School Corporation*



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