Zayo

NASA SEWP VI
Solutions for Enterprise-Wide Procurement
Contract Holder

Ordering Guide

for NASA SEWP VI

Zayo Group, LLC

Category B Prime Awardee
Enterprise-Wide ITC/AV Service Solutions



CATEGORY
B – Enterprise-Wide ITC/AV Service Solutions

CAGE
6JCY6

CONTRACT
80TECH26D1349

NAICS
517111, 517810, 541715

PERFORMANCE
Nov. 1, 2026 - Oct. 31, 2036

UEI
EACWBKJV6636

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01 NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to all Federal agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Over more than 30 years SEWP has expanded its scope to meet customer demand, and today the program supports more than 50,000 orders a year.

For additional NASA SEWP VI information please visit the NASA SEWP VI website at https://www.sewp.nasa.gov/sewpvi/.

1993
SEWP I, the first GWAC in federal acquisition

30+
Years of expanding scope

50,000+
Orders supported a year

Fair Opportunity

FAR 16.505(b)(1) provides that each contract holder shall be given a fair opportunity to be considered for each order exceeding the micro-purchase threshold issued under a multiple-award contract. The method of providing fair opportunity is at the discretion of the Contracting Officer, who documents the rationale for placement and price of each order.

The SEWP online SEWP Quote Request Tool (QRT) is the recommended method for satisfying and documenting fair opportunity. The QRT automatically includes the contract holders within a selected Group or based on a suggested source, and produces the decision documentation the Contracting Officer retains in the order file. Concept Solutions responds to every QRT request we receive within our scope category.

What's in Scope for NASA SEWP VI?

SEWP VI provides a broad suite of Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. Contract holders add new commercial technology and IT services to their contracts continuously, as requested by customers. The SEWP VI contracts were awarded in three scope categories:

A ITC/AV Solutions	**B Enterprise-Wide ITC/AV Service Solutions**	C Mission-Based ITC/AV Service Solutions

NASA SEWP ordering reference

NASA SEWP WEBSITE
www.sewp.nasa.gov

ORDERS
sewporders@sewp.nasa.gov

CUSTOMER SUPPORT
help@sewp.nasa.gov | 301-286-1478

Zayo

Category B Prime Awardee

Overview

Zayo is the digital infrastructure provider delivering high-performance connectivity solutions that power the world's most critical networks. Through its extensive North American network, Zayo provides long-haul and metro fiber connectivity, tailored network solutions, and managed services. Built for scale, performance, and reliability, Zayo's infrastructure supports mission-critical government and enterprise networks.

North American Stats

32M	224K	CONNECTS OVER 1,400+	CONNECTS OVER ~90,000
fiber miles	route miles	On-Net Data Centers	On-Net Locations

Cat. B

Zayo is a Prime Awardee in NASA SEWP VI Category B - Enterprise-Wide IT Service Solutions. This guide is focused on the eligible Zayo capabilities that may be procured through that awarded category.

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Zayo Product Portfolio

Zayo delivers an integrated portfolio of connectivity, networking, and managed services designed to support complex, mission-critical environments. From foundational fiber infrastructure to advanced cloud connectivity and managed security solutions, Zayo enables organizations to build, modernize, and protect their networks with greater flexibility, control, and resilience. Its solutions are designed to meet evolving bandwidth demands, simplify network operations, and support the performance and reliability required for critical government and enterprise applications.

02 Zayo

Product Portfolio

Digital Experience: Portals & APIs

NETWORK CONNECTIVITY

Dedicated Internet Access
Reliable carrier-grade Internet with guaranteed bandwidth

Ethernet
Point-to-Point and Multipoint Private Networking

IP Transit
Wholesale Internet Access for digital service providers with extensive deep IP peering

DDoS Protection
Network-based DDoS Mitigation

CloudLink
Private connectivity to customer infrastructure at Cloud Providers

WANs: IP VPN & E-LAN
Multi-site connectivity

FIBER & TRANSPORT

Dark Fiber
Customer dedicated dark fiber. Metro and Long Haul

Wavelengths
Customer dedicated optical waves. Metro and Long Haul

Managed Optical Fiber Networks (MOFN)
Custom private networks designed and installed by Zayo

Wireless Infrastructure
Fiber or ethernet connectivity to mobile towers and small cells

MANAGED SERVICES

Managed Edge
SD-WAN, WiFi/LAN, SASE

Managed Cybersecurity
Firewall, DDoS Protection, SASE, Unified Threat Management

Managed Connectivity
IP VPN, WAN, DIA

Managed Communications
Zayo UC+, Zayo Voice, SIP Solutions

03 How to Obtain a Quote

Use the SEWP Quote Request Tool (QRT) first, contact Zayo for pre-quote assistance

1 Identify the requirement

Define the agency need, locations, service requirements, period of performance, and any technical or security constraints.

2 Request Zayo assistance

For questions, scope guidance, or pre-quote assistance, contact Zayo.

3 Submit an RFQ

Use the NASA SEWP Quote Request Tool (QRT) to issue the request to the applicable Category B contract holders.

Direct Zayo Assistance

Zayo can assist agencies with understanding its eligible Category B service offerings, scoping a network requirement, and preparing a quote request. Direct contact does not replace the agency's Fair Opportunity responsibilities under the applicable acquisition rules.

Agency checklist before issuing an order

- [ ] Confirm the requirement is within the SEWP VI scope and applicable Category B service areas.
- [ ] Conduct market research and follow the ordering agency's Fair Opportunity procedures.
- [ ] Use the SEWP QRT to issue the RFQ as appropriate and evaluate responses for best value.
- [ ] Ensure the selected quote identifies the Zayo SEWP VI contract number: **80TECH26D1349**.

Who May Order

NASA SEWP VI is available to Federal Agencies and their approved contractors. Agency-specific acquisition and ordering procedures may apply.

For scope questions, agencies may use the NASA SEWP PMO resources and the Quote Request Tool. When a requirement is not clearly within scope, the agency should seek a scope determination before ordering.

04 How to Place an Order

Ordering flow requires delivery order information and modifications

1 - Agency / CO

Determine best value, create the Delivery Order, cite the NASA SEWP VI contract number and Zayo as the Prime Contract Holder.

2 - NASA SEWP PMO

Submit the order to: **sewporders@sewp.nasa.gov**. The PMO reviews, processes, tracks, assigns a SEWP Control Number (SCN), and forwards the order to Zayo.

3 - Zayo

Zayo processes the order, delivers the contracted services, and invoices the agency or authorized contractor.

IMPORTANT

Zayo will begin fulfillment only after the NASA SEWP PMO processes the order, assigns a SEWP Control Number (SCN), and forwards the processed order to Zayo. A signed agency document alone does not authorize performance.

Delivery Order information

01 Date of order and signature of the authorized Government Ordering Official.

02 Name and phone number of the authorized official; issuing agency and ordering agency, if different.

03 Order number; Zayo Group, LLC and SEWP VI Contract Number **80TECH26D1349**.

04 Appropriation/accounting data; billing and invoice address; shipping/service address.

05 SEWP CLINs and service descriptions; total order amount; mutually agreed terms or Statement of Work, as applicable.

06 Period of performance for services, when applicable.

Order modifications

Changes to an existing order must also route through the NASA SEWP PMO. Agency-specific procedures and documentation requirements remain the responsibility of the issuing agency.

SEWP administrative handling fee

Per SEWP VI contract clause A.1.26 (Contractor Collection of Agency Administrative Handling Fee), an Agency Administrative Handling Fee not to exceed 0.34% of the total price of the delivery order applies to all orders under the SEWP VI contracts. The fee is included within the quoted/order pricing and is not separately listed on quotes or orders. The current fee percentage is posted by the NASA SEWP Program Management Office; agencies should confirm the applicable rate at **www.sewp.nasa.gov**.

04 Program Support, Warranty and Troubleshooting

Zayo SEWP VI Points of Contact

SEWP PROGRAM MANAGER

Glenn Sturgill

303-875-3280
glenn.sturgill@zayo.com

SEWP DEPUTY PROGRAM MANAGER

Brian Hubbard

317-612-2884
brian.hubbard@zayo.com

GENERAL INQUIRIES & PURCHASE ASSISTANCE

Zayo Group, LLC

866-364-6033
contact@zayo.com

Program Support

For quote questions, acquisition support, order status, delivery coordination, or programmatic questions, agencies may contact the Zayo SEWP Program Manager or Deputy Program Manager. General inquiries and purchase assistance are also available through contact@zayo.com and 866-364-6033.

Warranty and Post-Delivery Support

- For service delivery questions, coordinate first with the Zayo SEWP contacts listed above.
- For technical or service issues associated with a Zayo-delivered solution, Zayo will coordinate appropriate resolution with the agency and relevant internal support resources.
- For billing or order-document questions, contact the Zayo SEWP contacts or contact@zayo.com.

Troubleshooting a problematic order

01
Contact Zayo
Provide the order number, agency, affected service, issue description, and desired resolution date.

02
Zayo coordinates
Zayo works with the appropriate internal teams and, when needed, coordinates with the SEWP PMO and agency.

03
Escalate to NASA SEWP
For unresolved process, order-routing, or Fair Opportunity questions, contact the NASA SEWP PMO support channels.

NASA SEWP Program Management Office

SUPPORT HOURS: Mon-Fri, 7:30 AM - 6:00 PM ET

NASA SEWP WEBSITE
www.sewp.nasa.gov

ORDERS
sewporders@sewp.nasa.gov

CUSTOMER SUPPORT
help@sewp.nasa.gov | 301-286-1478