

# ZAYO APPLICATION PROGRAMMING INTERFACES (APIs)

## A Network Fabric Overview



Your customers demand instant responses from you, and with Zayo API capability, you can deliver – creating a direct impact on your business results.

Zayo makes it as easy as machine-to-machine communication with Tranzact, our customer portal. This robust API capability utilizes your in-house systems for service quoting, ordering, ticketing, and much more. A further benefit to you: Zayo has API development into the major neutral API brokers, which accesses industry-wide pricing.

As APIs shift your world to automation, Zayo, your trusted digital transformation partner, is ready to help.

## BENEFITS

### Quoting – Turbocharge Your Zayo Quoting

- A touch-free, system-to-system integration to Tranzact’s quoting engine.
- Automatic return of service attributes, address verification and quotes.
- Real-time pricing for Ethernet, IP, Wavelengths and CloudLink services.
- A shopping experience integrated into your system that uses all available synchronous REST routes.

### Ordering – Order Online With Automated Acknowledgement

- A touch-free, system-to-system integration to Tranzact’s order placement engine.
- Generates a Zayo Service Order linked to a designated contract signer.

- Automated order flow integrated into your system that uses all available synchronous REST routes.

### Inventory – All Zayo Services are Available Within Your System

- Manage your service inventory easily with a query using only your own system.
- You’re in control – user permissions are at your discretion.

### Ticketing – Managing Zayo Services Directly From Your System

- A machine-to-machine avenue to create, view and comment on trouble tickets.
- Flexible workflow construction – we work with you to design the flow of the API.

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	Validate	Order	Provision	Support	Configure*
Goal	<b>Instant knowledge!</b> Understand network availability and service pricing	<b>Automate the ordering process</b>	<b>Instant, touch-free, software-based provisioning</b>	<b>How close are you to needing more bandwidth?</b> Monitor your critical services	<b>Pay for what you need.</b> Modify your network in real-time
API Capabilities	<ul style="list-style-type: none"> <li>View the product catalog</li> <li>View the product details</li> <li>Generate a quote</li> <li>View location details</li> <li>View additional offerings (DDoS Protection &amp; SD-WAN) and bundled services*</li> <li>Access KMZs*</li> </ul>	<ul style="list-style-type: none"> <li>Create the order</li> <li>Request order updates</li> <li>Receive on-demand LOA/CFA*</li> <li>Create a MEF Sonata v7 order*</li> </ul>	<ul style="list-style-type: none"> <li>Have your CloudLink service installed in minutes, without human intervention</li> </ul>	<ul style="list-style-type: none"> <li>View ticket catalog and details</li> <li>Generate tickets and ticket comments</li> <li>Monitor and get notifications on scheduled maintenance events on impacted circuits</li> </ul>	<ul style="list-style-type: none"> <li>Change your bandwidth on-demand*</li> </ul>
Services Supported	<ul style="list-style-type: none"> <li>Ethernet</li> <li>IP Solutions</li> <li>Wavelengths</li> <li>CloudLink</li> </ul>	<ul style="list-style-type: none"> <li>Ethernet</li> <li>IP Solutions</li> <li>Wavelengths</li> <li>CloudLink</li> </ul>	<ul style="list-style-type: none"> <li>CloudLink</li> </ul>	<ul style="list-style-type: none"> <li>Ethernet</li> <li>IP Solutions</li> <li>Wavelengths</li> <li>CloudLink</li> <li>Dark Fiber</li> <li>Colocation</li> </ul>	<ul style="list-style-type: none"> <li>Ethernet</li> </ul>

\*Future roadmap items

## BENEFITS OF ACCESSING ZAYO USING THIRD PARTY API INTEGRATORS

Zayo is a trusted vendor with many third party API services. You'll access not only Zayo pricing, but you'll also be able to compare the services of numerous vendors through a single interface.

**Simple:**

A single developmental interface connects you to multiple vendors.

**Automated:**

Immediately understand pricing and availability of service across many providers.

**Efficient:**

Clearinghouse software works with your current systems.

**Accurate:**

The most updated vendor pricing information is accessed directly.

## CONTACT

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