

# 8 Ways Zayo is Investing to Propel Business Growth

- 1 Predicting bandwidth demand**  
 Future-proofing a network means overbuilding bandwidth capacity where customers will need it tomorrow. We're busy switching our entire fiber backbone to 400G.
- 2 Regional and metro area expansion**  
 Our on-going regional and metro expansion adds capacity and route diversity. For you, that means reliable bandwidth delivered at full-capacity. Regardless of your neighbors' usage.
- 3 Commitment to decreasing outages**  
 Continual network improvements increase fault tolerance and minimize downtime for all customers.
- 4 Overseas connections**  
 We're adding capacity to our subsea routes which means more bandwidth to international markets.
- 5 Network tech upgrades**  
 We're upgrading our technological infrastructure, integrating intelligent automation and software-controlled bandwidth-on-demand so customers can maximize usage of what they buy.
- 6 Expanding voice and collaboration solutions**  
 Now that Allstream, Inc. is under Zayo's brand umbrella, we're able to extend a broad range of voice and collaboration options to mid-sized enterprise customers across North America.
- 7 Responding to feature requests**  
 Our customers asked for it, and we listened. We've added often-requested SD-WAN to our growing portfolio of services.
- 8 Deploying local support teams**  
 Support that's personalized, not centralized. Your network connection is managed by support staff that work in your metro area.

## Network Growth:

**↑ 20%**  
increase in on-time delivery performance in the past year

**↓ 10%**  
reduction in average install intervals in the past year

**75k**  
miles of owned network backbone

**85%**  
of our backbone will be 400G by the end of 2023

**3**  
diverse, cross-continent fiber routes

**800G**  
bandwidth standard we're heading towards

**\$250m**  
invested in network hardening and expansion

**200**  
recently-hired service and network performance staff